

Wes Moore | Governor

Aruna Miller|Lt. Governor

Carmel Roques | Secretary

RE: CCRC Consumer Packet

Dear Consumer:

Thank you for considering Continuing Care Retirement Communities ("CCRC") in Maryland. Enclosed please find the following documents for your review:

- 1. Continuing Care Facilities List a list of names, addresses and contact information for Maryland CCRCs with an approved preliminary or initial certificate of registration;
- 2. CCRC Unit Matrix a list indicating the number of units and levels of care available at each community;
- 3. What is Continuing Care? a document providing answers to some frequently asked questions.

These documents, along with additional information, may be found on our website at <u>https://aging.maryland.gov/Pages/continuing-care-retirement-communities.aspx</u>.

As part of a CCRC's registration with the Department, the Department reviews the continuing care agreement to assure compliance with continuing care laws. Not all of the agreement terms are regulated by law and contract terms may vary significantly with regard to entrance fees, services offered and refund policies. The agreements are legally binding contracts between the community and the resident. The Maryland Department of Aging ("Department") urges all consumers to consult with a financial advisor as well as a legal advisor before signing documents and making deposits.

The Department of Health, through its Office of Health Care Quality, regulates the healthcare facilities that are part of the CCRC. The Department of Aging does not rate CCRCs and a certificate of registration is not an endorsement or guarantee of the facility by the State of Maryland.

If you have further questions, please feel free to contact the Department of Aging, Continuing Care Division, 410.767.1100.